

## GENESYS WORKS - PG&E PARTNERSHIP UPDATE

April 2016

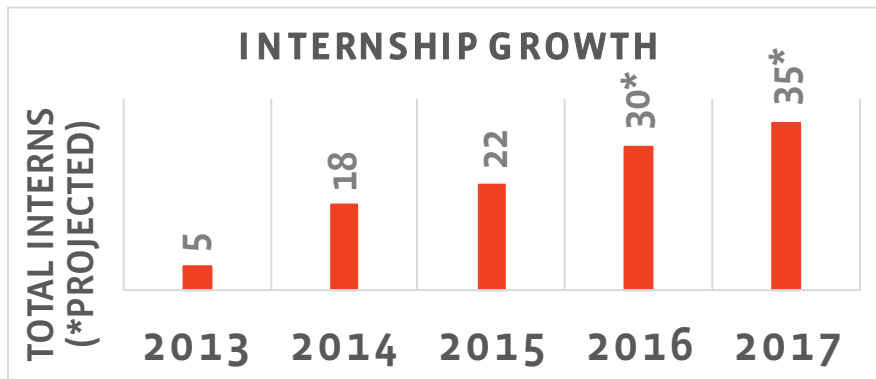
### Investing in Youth. Inspiring Change.

Since our launch three years ago, PG&E has supported the efforts of Genesys Works every step of the way. Year after year, PG&E offers more internships, fosters involvement throughout the organization, and encourages employees to play a direct role in the transformation of youth into young professionals. Our vision is that all students, regardless of background or circumstance see a professional career as an expected life step, not an unattainable dream.

### Community Engagement

**45** Interns  
Hosted to Date

**110** Opportunities  
By 2017



- Total Hours Worked: **31,500**
- Total Dollars Earned: **\$393,750**
- Foundation Grants: **\$203,500**
- Working GWBA Alumni: **2**
- PG&E Hires: **1**
- Employee Donations: **\$617**

*“The Genesys Works interns have helped our company and employees as much as we have helped them. I am proud to work for a company that recognizes the value of giving our youth opportunities to thrive.”*

*-Jesus Soto, Jr.  
SVP of Gas  
Operations, PG&E  
and Genesys Works  
Board Member*



Jonathan Garcia, Genesys Works Young Professional and former Intern at PG&E

### Student Outcomes:

**100%**  
graduate high school

**95%**  
Go on to college

**94%**  
Persist in college



Shareka Nelson & Kim Woods, PG&E HR, with Hannah McKellar & her Grandmother

### IT Success Story:

“Genesys Works is a home, a safe place, and second chance, and an opportunity. It’s more than just a program, it’s a lifestyle.”

Hannah McKellar was barely on track to graduate when she found Genesys Works. Separation from her parents at a young age, and a severe lack of confidence were taking it’s toll. She had trouble imagining how someone like her could even get a job.

Genesys Works and an internship at PG&E helped Hannah beat the odds. While working for a full year at PG&E, she brought her grades up from failing to a 4.0, and gained confidence that she can “stand and deliver” in the real world.

Hannah is currently pursuing her degree, and is a passionate advocate of Genesys Works. She was even offered a position working for Mayor Libby Schaaf and the City of Oakland.

## Departments Hosting Interns

- Core Transport Agent Department
- Disaster Recovery
- Gas Emergency
- Information Technology
- Leak Management
- Learning Academy
- Production Mapping
- Sourcing Department

## Internship Details

- Employment Period: Sep/Oct to Jul/Aug, 15 to 20 hours/week
- Hours: Monday through Fridays from 1-2pm or 2-5pm
- Fee Schedule: \$27/hour, payable to Genesys Works. Average engagement cost for one year is \$25,000.
- Management: Genesys Works tracks time and pays interns directly, including benefits. We also provide support to corporate supervisors to ensure success.

## Skillset

- Attention to Detail
- Data Entry
- Database Management
- Document Management
- Help Desk Support
- Initiative
- Inventory Control
- Metrics Tracking
- Microsoft Office Suites (Excel)
- Process Improvement
- Project Management
- Sharepoint
- Trouble Shooting
- Workflow Analysis

## The Genesys Works Program

**8 weeks**  
technical and  
professional training

**1,000 hours**  
meaningful work

**40 hours**  
college support

Genesys Works Locations: San Francisco, Oakland, and San Jose



Hannah McKellar,  
Genesys Works Alumna